



Prairie St. John's wishes to promote open communication regarding your experience at Prairie.

To voice concerns, complaints or ask questions, we encourage you to contact: Any available staff member, or The Prairie St. John's Patient Advocate **701.476.7208**

If you feel that your concern is not adequately addressed, please contact:

Diana Ketterling—Chief Executive Nurse | Chief Operating Officer
Prairie St. John's
510 4th Street South Fargo, ND 58103
Phone: 701.476.7200

In addition, you have the right to contact any of the following:

Office of Protection and Advocacy
400 E. Broadway, Suite 616
Bismarck, ND 58501-4073
Phone: 701.328.2950 or Toll-free 800.472.2671

North Dakota Department of Health
600 East Boulevard Avenue
Bismarck, ND 58505-0200
Phone: 701.328.2372

Joint Commission on Accreditation of Healthcare Organizations
One Renaissance Boulevard
Oakbrook Terrace, IL 60181
Phone: 800.994.6610



PRAIRIE ST. JOHN'S