



**Prairie St. John's wishes to promote open communication regarding your experience at Prairie.**

**To voice concerns, complaints or ask questions, we encourage you to contact:** Any available staff member, or The Prairie St. John's Patient Advocate 701.476.7208

**If you feel that your concern is not adequately addressed, please contact:**

Diana Ketterling—Chief Executive Nurse | Chief Operating Officer  
Prairie St. John's  
510 4th Street South Fargo, ND 58103  
Phone: 701.476.7200

**In addition, you have the right to contact any of the following:**

Office of Ombudsman for Mental Health and Developmental Disabilities  
202 Metro Square Building 121 E. Seventh Place St. Paul, MN 55101  
Phone: 651.296.3848

Minnesota Department of Human Services Licensing Division  
444 Lafayette Rd. N. St. Paul, MN 55155  
Phone: 651.296.3971

Minnesota Department of Health  
P.O. Box 64975 St. Paul, MN 55164-0975  
Phone: 651.201.5000

Minnesota Board of Behavioral Health and Therapy  
2829 University Ave. SE, Suite 210 Minneapolis, MN 55414  
Phone: 612.617.2178

Joint Commission on Accreditation of Healthcare Organizations  
One Renaissance Boulevard Oakbrook Terrace, IL 60181  
Phone: 800.994.6610



**PRAIRIE ST. JOHN'S**