

Prairie St. John's wishes to promote open communication regarding your experience at Prairie.

To voice concerns, complaints or ask questions, we encourage you to contact:

Any available staff member, or The Prairie St. John's Twin Cities Patient Advocate, Mark Lancet at 651.259.9707

If you feel that your concern is not adequately addressed, please contact:

Richard Failla—Regional Chief Executive Officer

Prairie St. John's

7616 Currell Blvd, Suite 100 Woodbury, MN 55125

Phone: 651.259.9700

In addition, you have the right to contact any of the following:

Office of Ombudsman for Mental Health and Developmental Disabilities

202 Metro Square Building 121 E. Seventh Place St. Paul, MN 55101

Phone: 651.296.3848

Minnesota Department of Human Services Licensing Division

444 Lafayette Rd. N. St. Paul, MN 55155

Phone: 651.296.3971

Minnesota Department of Health

P.O. Box 64975 St. Paul, MN 55164-0975

Phone: 651.201.5000

Minnesota Board of Behavioral Health and Therapy

2829 University Ave. SE, Suite 210 Minneapolis, MN 55414

Phone: 612.617.2178

Joint Commission on Accreditation of Healthcare Organizations

One Renaissance Boulevard Oakbrook Terrace, IL 60181

Phone: 800.994.6610



PRAIRIE ST. JOHN'S